



## Warranty – Ecolabel for Recycled Material ("Out-sider Loop Recycled" Warranty)

out-sider a/s offers a 10-year warranty on all furniture made from recycled plastic with the Nordic Swan Ecolabel. To make a claim under the warranty, the furniture must have been properly maintained, treated, and used in accordance with the recommendations. If faults nevertheless occur, out-sider a/s will either perform repairs or replace the furniture.

It is always out-sider a/s that, through a comprehensive assessment, identifies potential solutions for each case, in collaboration with our suppliers.

### Terms for the 10-year warranty

The most optimal conditions for a long lifespan for the furniture are achieved by following out-sider's maintenance guidelines.

The warranty will be void if:

The product merely shows normal wear and tear or has been improperly maintained according to our maintenance guidelines.

The product has incurred damage or has been treated in ways that contradict our maintenance guidelines, including incorrect assembly, operation, use, or storage. Third-party materials have been used on the product, or changes have been made to the product.

The product has been used more intensively or unusually than what can reasonably be expected for normal use.

The product has been exposed to dramatic temperature variations.

out-sider a/s reserves the right to reject a claim if it does not meet the above requirements.

